

# 36

## Route Guide & Hazard Awareness

*QUEEN'S PARK STATION - PADDINGTON - MARBLE ARCH  
VICTORIA - VAUXHALL - CAMBERWELL - NEW CROSS GATE*



# THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

## CHANGEOVER POINT | **NEW CROSS AND CAMBERWELL**

*Please read your duty card carefully for the changeover location:*

Changeovers will take place in New Cross Garage or on Camberwell New Road at **Stop G** (Sacred Heart School) towards New Cross or on Camberwell New Road at **Stop M** (Sacred Heart School) towards Queen's Park. *Always communicate in advance with iBus if you are late for any reason.*

### **FULL ROUTE 36 MAP**

Between Queen's Park and Marble Arch.

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### **FULL ROUTE 36 MAP**

Between Marble Arch and Vauxhall.

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Between Vauxhall and Peckham.

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Between Peckham and New Cross.

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**Route 36 is a high frequency route.** Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

**IMPORTANT:** You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

# ROUTE 36 MAP

BETWEEN QUEEN'S PARK & MARBLE ARCH



# ROUTE 36 MAP

BETWEEN MARBLE ARCH & VAUXHALL

THIS GUIDE IS  
DESIGNED TO  
ASSIST YOU ON  
**ROUTE 36.**  
ENJOY!

GOTO  
PAGE 3



GOTO  
PAGE 5



# ROUTE 36 MAP

BETWEEN VAUXHALL & PECKHAM

IMPORTANT  
IF YOU REQUIRE A  
COMFORT BREAK,  
PLEASE ADVISE  
IBUS



GO TO  
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GO TO  
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# ROUTE 36 MAP

BETWEEN PECKHAM & NEW CROSS GATE

REMEMBER  
MOBILE PHONES  
ARE NOT ALLOWED  
IN THE CAB AT  
ANY TIME

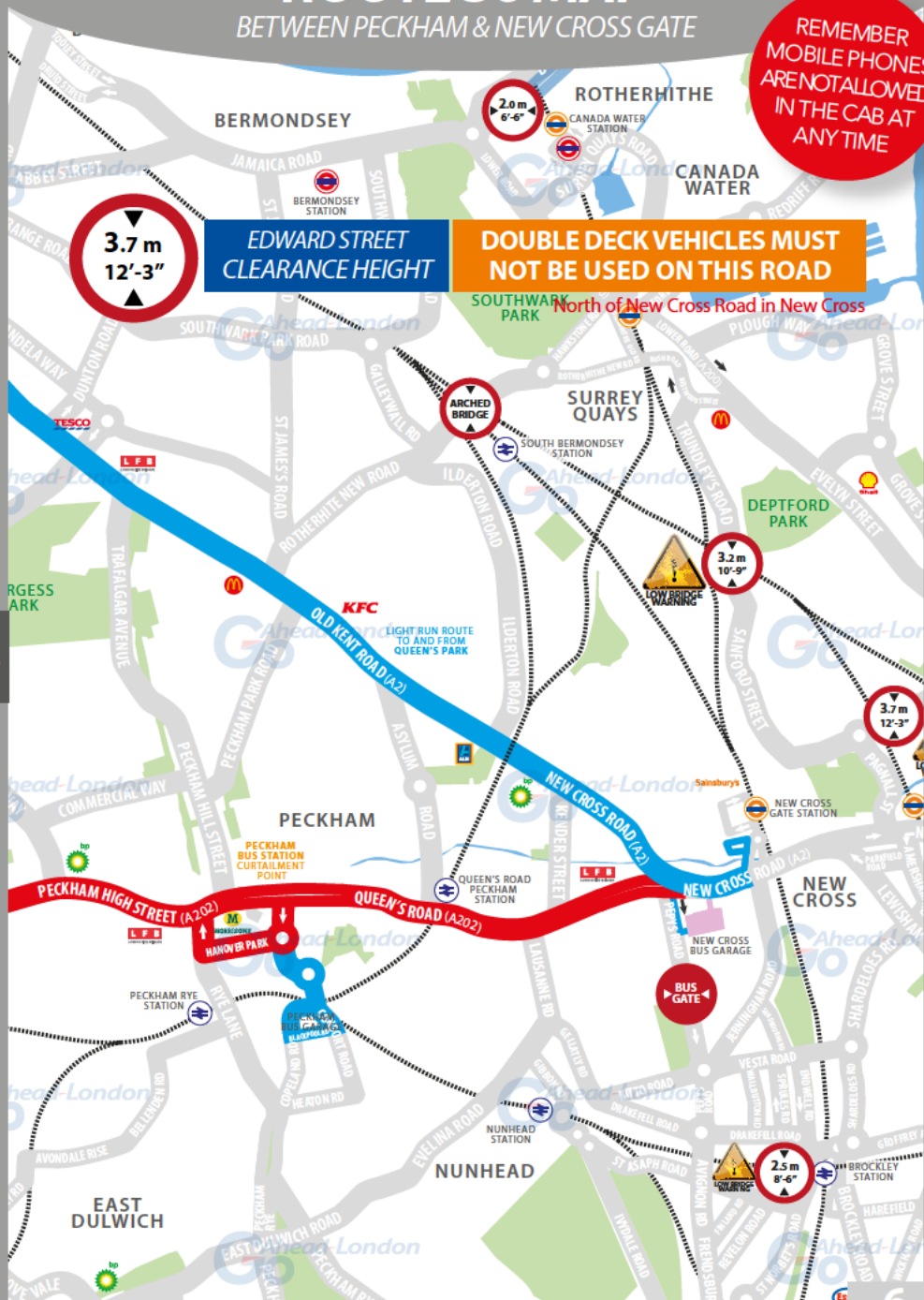
3.7 m  
12'-3"

EDWARD STREET  
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST  
NOT BE USED ON THIS ROAD

North of New Cross Road in New Cross

GO TO  
PAGE 5



# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO QUEEN'S PARK CLAREMONT ROAD:

- At **New Cross depot** exit, turn left onto New Cross Road **A2**
- Follow the road towards the right onto New Cross Road **A2**
- At traffic light, continue ahead onto Old Kent Road **A2**
- Continue ahead onto Old Kent Road (*past McDonald's on left*) **A2**
- At roundabout, take (*1st exit*) onto New Kent Road **A201**
- Follow road towards the right at roundabout and stay on the left lane **A3**
- Continue ahead onto Newington Butts (*past Shopping Centre on left*) **A3**
- At traffic light, continue ahead onto Newington Butts **A3**
- At traffic light, turn right onto Kennington Lane and continue ahead **A3204**
- At one-way system, follow the road to the left onto Durham Street
- On one-way system, follow the road to the right onto Harleyford St **A202**
- At traffic light, turn left onto South Lambeth Road **A3036**
- Keep right and turn right onto South Lambeth Place (*under railway bridge*)
- Continue ahead onto Bridgefoot and Vauxhall Bridge **A202**
- Continue ahead onto Vauxhall Bridge Road **A202**
- Follow the road to the left onto Wilton Road (*under office building*)
- Follow Wilton Road to the right (*past Victoria train and bus station on left*)
- At traffic light, turn left onto Victoria Street one-way system **A302**
- At traffic light, continue ahead onto Grosvenor Gardens **A302**
- At traffic light, continue ahead onto Grosvenor Place **A302**
- On one-way system, follow the road to the right onto Piccadilly and keep left
- Turn left onto Park Lane and continue ahead (*Hyde Park on the left*) **A4202**
- Follow road to the left on one-way system onto Cumberland Gate
- Follow road to the right on one-way system onto Cumberland Gate
- Turn right onto Bayswater Road (*Marble Arch on the right*)
- Turn left onto Edgware Road to Westway flyover **A5**
- Turn left onto Harrow Road **A404**
- Continue ahead on Harrow Road to Elgin Avenue junction **A404**
- At traffic light, turn right onto Elgin Avenue
- At traffic light, turn left onto Chippenham Road
- At traffic light, turn left onto Shirland Road (*Chippenham Hotel straight ahead*)
- At mini-roundabout, turn right onto Fernhead Road
- At junction, turn left onto Kilburn Lane one-way system **B413**
- Continue ahead and turn right onto Claremont Road to **stand**



# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO NEW CROSS GATE BUS GARAGE:

- From **stand**, continue ahead on Claremont Road
- At junction, turn left onto Kilburn Lane and onto one-way system **B413**
- Follow Premier Corner one-way system to the right **B413**
- Turn right onto Salusbury Road **B413**
- At junction, continue ahead onto Fernhead Road
- At mini-roundabout, turn left onto Shirland Road
- At traffic light, turn right onto Chippenham Road (*Chippenham Hotel on left*)
- Continue ahead past traffic light onto Chippenham Road
- At traffic light, turn left onto Harrow Road **A404**
- Continue ahead on Harrow Road via Warwick Ave to Edgware Rd junction
- At traffic light, turn right onto Edgware Road to Marble Arch **A5**
- At traffic light, turn left onto Marble Arch and right onto Park Lane **A4202**
- Continue ahead on Edgware Road to Hyde Park Corner **A4202**
- Follow the road left onto one-way system and right onto Duke of Wellington Place
- Follow the road to the right on Duke of Wellington Place
- Turn left onto Grosvenor Place **A302**
- Follow the road onto Lower Grosvenor Place and Bressenden Place
- At traffic light, turn right onto Victoria Street **A302**
- At traffic light, turn left onto Vauxhall Bridge Road **A302**
- Continue ahead onto Vauxhall Bridge and Bridgefoot **A202**
- At traffic light, continue ahead onto Kennington Lane (*Bus Station on right*)
- Keep left and continue onto Kennington Lane (*Tesco on the right*)
- At the end of Kennington Lane, turn left onto Newington Butts **A3**
- Follow one-way system onto New Kent Road (*3rd exit*) **A202**
- At one-way system, take (*3rd exit*) onto Old Kent Road **A201**
- Continue ahead onto Old Kent Road (*past McDonald's on right*) **A2**
- At traffic light, continue ahead onto New Cross Road **A2**
- Follow the road towards the left onto New Cross Road **A2**
- Turn right into New Cross Garage to **stand**



PORTOBELLO ROAD  
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST  
NOT BE USED ON THIS ROAD

West of Harrow Road in Ladbroke Grove

# ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER  
DIVERT OFF  
LINE OF ROUTE  
UNLESS ADVISED  
BY IBUS

## TO QUEEN'S PARK CLAREMONT ROAD:

- From **stand** at New Cross Garage, turn left onto New Cross Road **A2**
- At traffic light, turn left onto New Cross Road (*past New Cross Garage*) **A2**
- At traffic light, keep left on Queen's Road (*past Queen's Rd Peckham stn*) **A202**
- Continue ahead onto Peckham High Street **A202**
- Turn left onto Clayton Road (*Peckham Police Station on right*)
- At roundabout, take (*2nd exit*) onto Hanover Park
- At traffic light, turn right onto Rye Lane
- At traffic light, turn left onto Peckham High Street and Peckham Road **A202**
- Continue ahead onto Camberwell Church Street and Camberwell New Road
- At traffic light (junction of Clapham Rd), continue ahead onto Harleyford St
- Continue ahead onto Kennington Oval (*Oval Cricket Ground on right*) **A202**
- Continue ahead onto Harleyford Road **A202**
- At traffic light, turn left onto South Lambeth Road (one-way system) **A3036**
- At traffic light, turn right onto Parry Street (*under railway bridge*) **A3036**
- Turn right onto Bondway and into Vauxhall Bus Station
- Exit Vauxhall Bus Station and continue ahead onto Bridgefoot
- Continue ahead onto Vauxhall Bridge and Vauxhall Bridge Road **A202**
- Follow the road left onto Neathouse Place (*under building*)
- Turn right onto Wilton Road (*past Victoria Train and Bus Station on left*),
- At traffic light, turn left onto Victoria Street **A302**
- Continue ahead onto Grosvenor Gardens and Grosvenor Place **A302**
- On one-way system, follow the road to the right onto Piccadilly and keep left
- Turn left onto Park Lane and continue ahead (*Hyde Park on the left*) **A4202**
- Follow road to the left on one-way system then right onto Cumberland Gate
- Turn right onto Bayswater Road (*Marble Arch on the right*)
- Turn left onto Edgware Road and then left onto Sussex Gardens **A5**
- Turn right onto Norfolk Place and then left onto Praed Street **A4205**
- Turn right onto Eastbourne Terrace and left onto Bishop's Bridge Road **A4206**
- Turn right onto Porchester Road (*Waitrose on the right*)
- After bridge and flyover, turn left onto Harrow Road **A404**
- At traffic light, turn right onto Elgin Avenue and left onto Chippenham Road
- At traffic light, turn left onto Shirland Road (*Chippenham Hotel straight ahead*)
- At mini-roundabout, turn right onto Fernhead Road
- At junction, turn left onto Kilburn Lane one-way system **B413**
- Continue ahead and turn right onto Claremont Road to **stand**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
RIBAS KEY ON  
EVERY TRIP

## TO NEW CROSS GATE BUS GARAGE:

- From **stand**, continue ahead on Claremont Road
- At junction, turn left onto Kilburn Lane and onto one-way system **B413**
- Follow Premier Corner one-way system to the right **B413**
- Turn right onto Salusbury Road **B413**
- At junction, continue ahead onto Fernhead Road
- At mini-roundabout, turn left onto Shirland Road
- At traffic light, turn right onto Chippenham Road (*Chippenham Hotel on left*)
- At traffic light, turn right onto Elgin Avenue and left onto Harrow Road **A404**
- Continue ahead on Harrow Road then keep on right lane towards Bayswater
- At traffic light, turn right onto Lord Hills Bridge and onto Porchester Road
- At traffic light, turn left onto Bishop's Bridge Road **A4206**
- At traffic light, turn right onto Eastbourne Terrace (*Paddington Station on left*)
- At traffic light, turn left onto Praed Street **A4205**
- At traffic light, turn right onto Edgware Road continue to Marble Arch **A5**
- At traffic light, turn left onto Marble Arch and right onto Park Lane **A4202**
- Continue ahead on Edgware Road to Hyde Park Corner **A4202**
- Follow the road left onto one-way system and right onto Duke of Wellington Pl
- Follow the road to the right on Duke of Wellington Place
- Turn left onto Grosvenor Place (*Buckingham Palace Garden on the left*) **A302**
- At traffic light, turn left onto Lower Grosvenor Place **A302**
- At traffic light, turn right onto Buckingham Palace Road **A3214**
- Turn left onto Terminus Place (*for Victoria Station*)
- Exit Victoria Bus Station and continue ahead on Wilton Road and keep right
- Turn right onto Vauxhall Bridge Road and Vauxhall Bridge **A302**
- At traffic light (junc of Albert Embankment), turn right into Vauxhall Bus Station
- Exit Vauxhall Bus Station and turn right onto Kennington Lane (*under bridge*)
- Continue ahead onto Kennington Lane one-way system **A3204**
- Turn right onto Durham Street one-way system **A202**
- Follow the road towards the left onto Harleyford Road **A202**
- Continue ahead onto Kennington Oval (*Oval Cricket Ground on the left*) **A202**
- At traffic light, continue ahead onto Camberwell New Road **A202**
- Continue ahead onto Camberwell Green (South side) **A202**
- Continue ahead onto Peckham Rd, Peckham High St and Queen's Road **A202**
- At traffic light, follow the road to the right onto New Cross Road **A202**
- Turn right into New Cross Garage to **stand**

# QUEEN'S PARK

TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

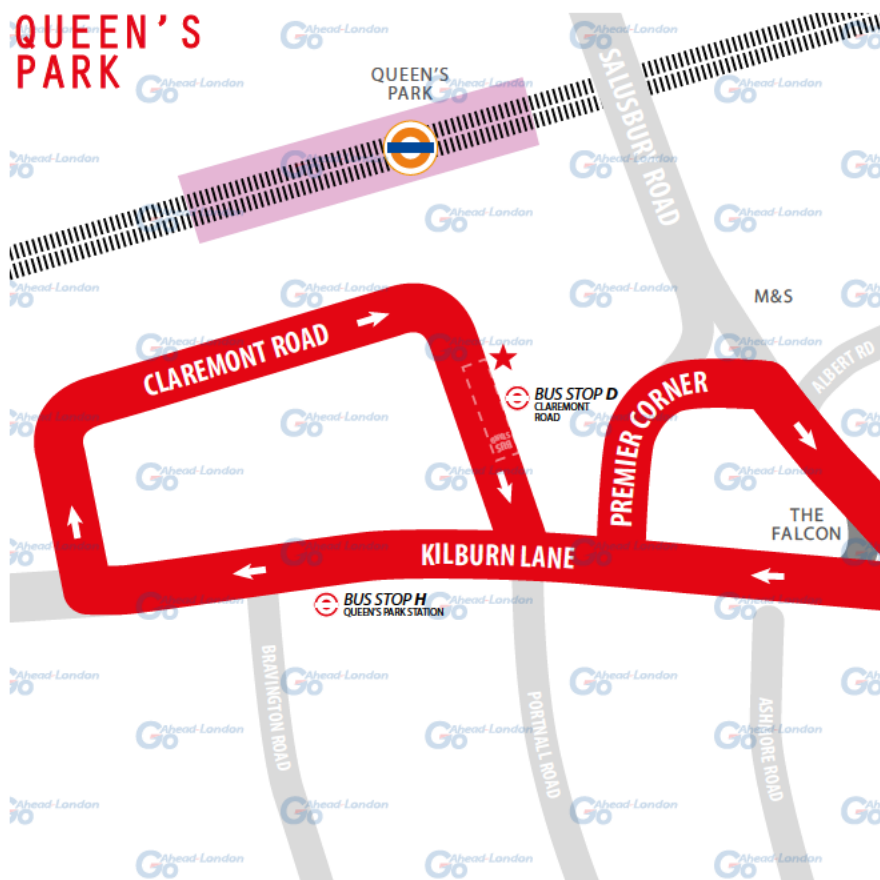
From New Cross. Proceed from Kilburn Lane via Claremont Road (West And North And East Arms) to stand.

Set down on Kilburn Lane at **BUS STOP H**.

Towards New Cross. Pick up on Claremont Road at **BUS STOP D**.

Public stand for three buses on east side of Claremont Road (eastern arm). No more than 2 buses on Route 36 should be scheduled to stand at any one time.

Blind display: **QUEEN'S PARK**.



# HARROW ROAD

CURTAILMENT POINT

NEVER  
DIVERT OFF  
LINE OF ROUTE  
UNLESS ADVISED  
BY BUS

From New Cross. Proceed from Harrow Road via Chippenham Road and Elgin Avenue to stand. Set down on Elgin Avenue on **BUS STAND**.

Towards New Cross. Depart stand via Elgin Avenue.  
Pick up on Elgin Avenue at **BUS STOP F**.

Public stand for three buses on south side of Elgin Avenue in 2 parts.

Blind display: **HARROW ROAD/ELGIN AVENUE**.





# PADDINGTON

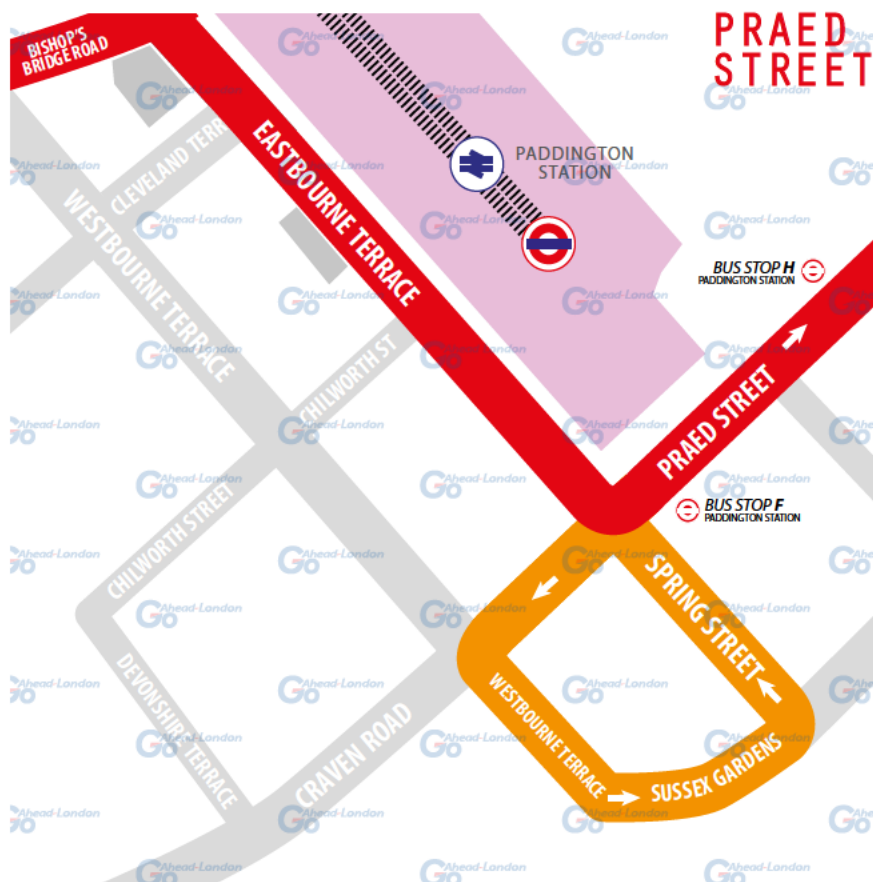
TURNING POINT

TURNING POINT ONLY.  
BUSES MUST NOT STAND.

From New Cross. Proceed from Praed Street via Craven Road, Westbourne Terrace, Sussex Gardens and Spring Street. Set down on Praed Street at **BUS STOP F**.

Towards New Cross. From stand, depart to Praed Street. Serve **BUS STOP H**.

Turning point only - buses must not stand. Blind display: **PADDINGTON**.





# HYDE PARK CORNER

## CURTAILMENT POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From New Cross.** Proceed from Grosvenor Place via Hyde Park Corner, Park Lane and Achilles Way to stand.

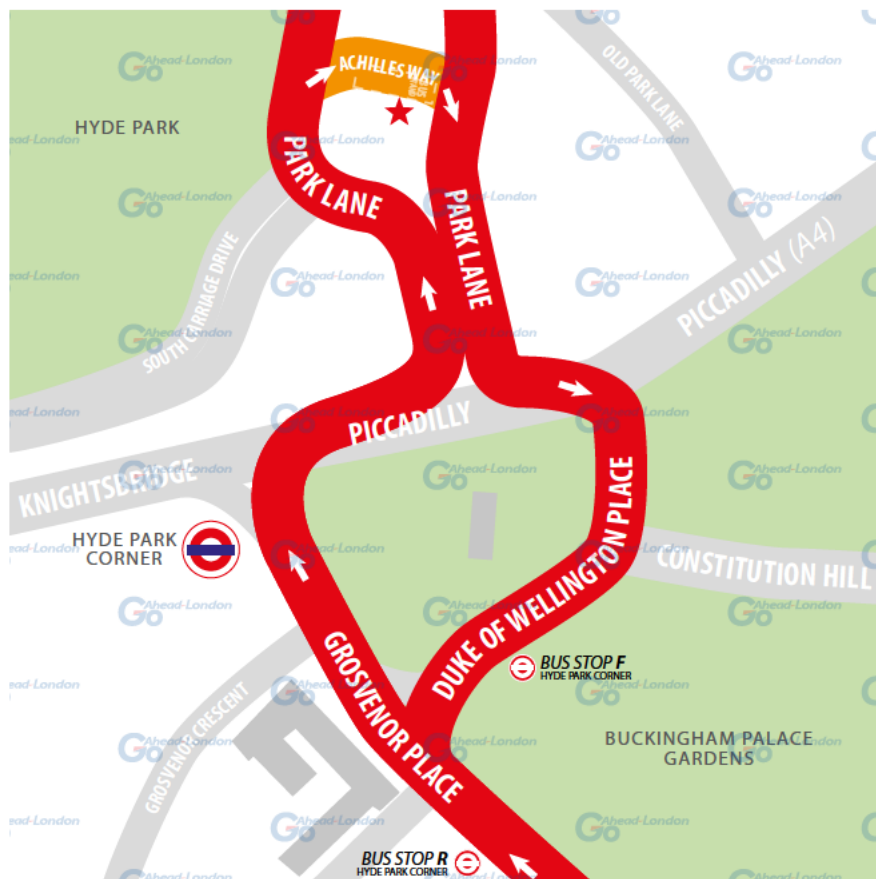
Set down in Grosvenor Place at **BUS STOP K**.

**Towards New Cross.** Depart stand via Marble Arch one-way system.

Pick up on Duke Of Wellington Place at **BUS STOP F**.

Public stand for two buses on the south side (offside) of Achilles Way.

**Blind display:** **HYDE PARK CORNER**.



# VICTORIA

TURNING POINT

TURNING POINT ONLY.  
BUSES MUST NOT  
STAND.

**From New Cross.** Proceed from Wilton Road via Victoria Street and Buckingham Palace Road. Set down on Wilton Road at **BUS STOP J**.

**Towards New Cross.** Depart to Terminus Place.  
Pick up on Terminus Place at **BUS STOP F**.

**From Queen's Park.** Proceed from Terminus Place via Wilton Road, Vauxhall Bridge Road and Neathouse Place. Set down on Terminus Place at **BUS STOP F**.

**Towards Queen's Park.** Depart to Wilton Road.  
Pick up on Wilton Road at **BUS STOP J**.

Turning point only - buses must not stand. **Blind display: VICTORIA.**



# VAUXHALL

TURNING POINT

10

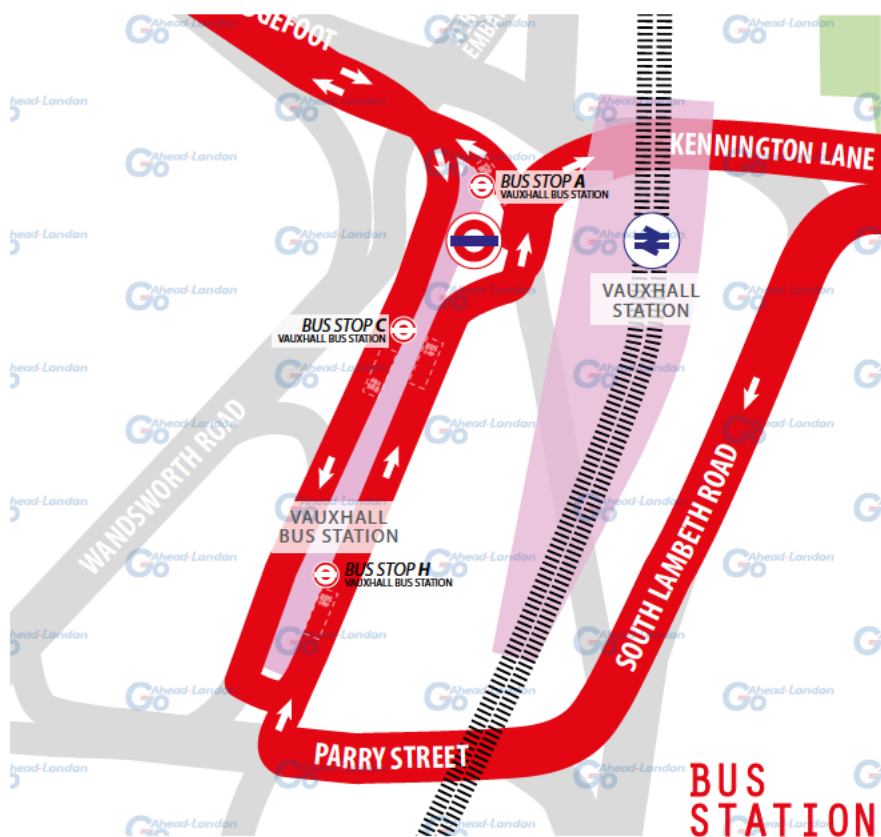
**From New Cross.** Proceed from South Lambeth Road via Parry Street and Vauxhall Bus Stn to stand. Set down in Vauxhall Bus Stn at **BUS STOP H.**

**Towards New Cross.** Depart via Vauxhall Bus Station.  
Pick up in Vauxhall Bus Station at **BUS STOP C.**

**From Queen's Park.** Proceed from Vauxhall Bus Station direct to stand.  
Set down in Vauxhall Bus Station at **BUS STOP C.**

**Towards Queen's Park.** Depart via Vauxhall Bus Station.  
Pick up in Vauxhall Bus Station at **BUS STOP A.**

Turning point only buses must not stand. Blind display: **VAUXHALL.**





# CAMBERWELL GARAGE

CURTAILMENT POINT

PLEASE CHECK  
TRIP NUMBER  
ON ETM BEFORE  
DEPARTING

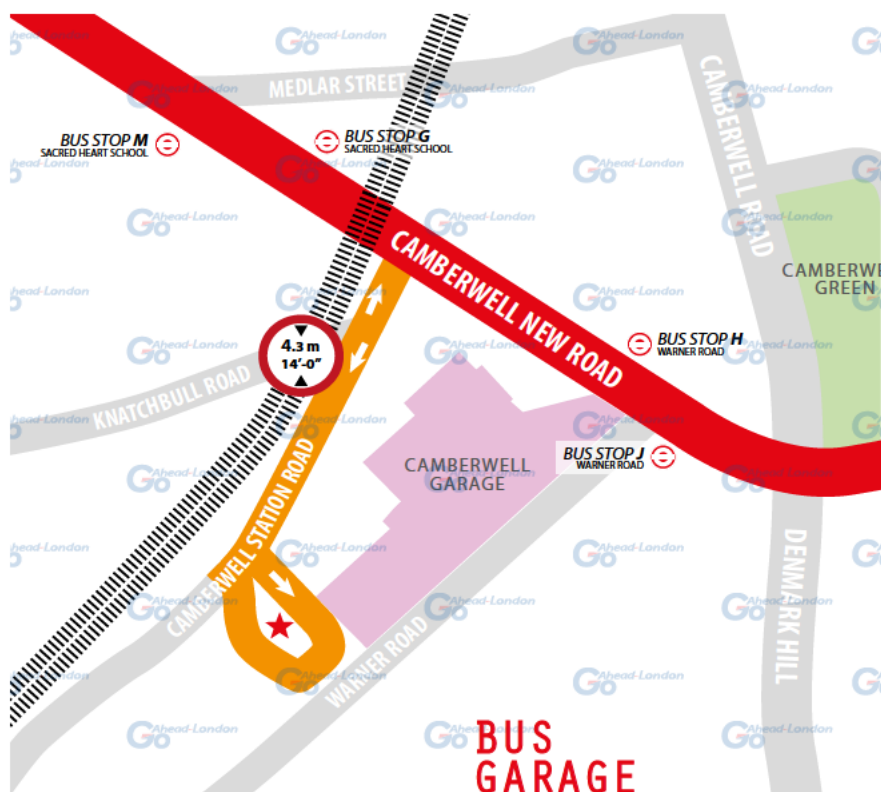
**From New Cross.** Proceed from Camberwell New Road via Camberwell Station Road and Station Terrace to stand. Set down on Camberwell New Road at **BUS STOP J**.

**Towards New Cross.** Depart via Station Terrace and Camberwell Station Road to Camberwell New Road. Pick up on Camberwell New Road at **BUS STOP H**.

**From Queen's Park.** Proceed from Camberwell New Rd via Camberwell Station Rd and Station Terrace to stand. Set down on Camberwell New Rd at **BUS STOP G**.

**Towards Queen's Park.** Depart via Station Terrace and Camberwell Station Road to Camberwell New Road. Pick up on Camberwell New Road at **BUS STOP M**.

Private stand in Camberwell Bus Garage. Blind display: **VAUXHALL**.



# PECKHAM

## CURTAILMENT POINT

IMPORTANT  
IF YOU REQUIRE A  
COMFORT BREAK,  
PLEASE ADVISE  
IBUS

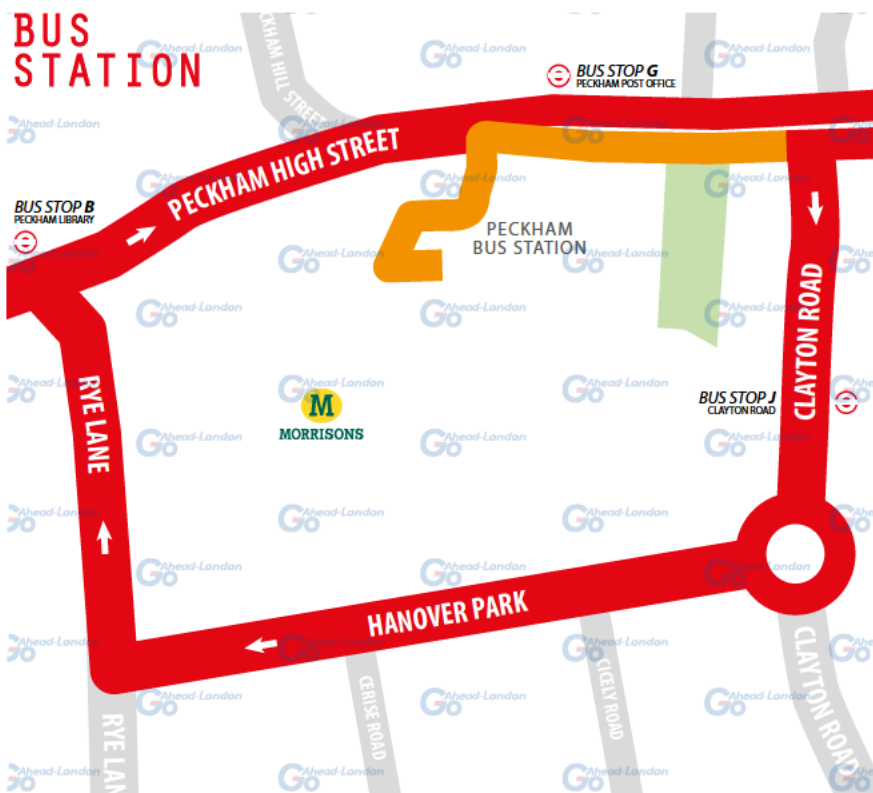
**From New Cross.** Proceed from Peckham High Street via Peckham Bus Station to stand. Set down on Queen's Road at **BUS STOP QC.**

**Towards New Cross.** Depart via Peckham Bus Station to Peckham High Street. Pick up on Peckham High Street at **BUS STOP G.**

**From Queen's Park.** Proceed from Peckham High Street via Peckham Bus Station to stand. Set down on Peckham High Street at **BUS STOP B.**

**Towards Queen's Park.** Depart via Peckham Bus Station and Peckham High Street to Clayton Road. Pick up on Clayton Road. at **BUS STOP J.**

Private stand in Peckham Bus Station. Buses to stand abreast in 2 portions. All buses must be fitted with an audible-reversing device. **Blind display: PECKHAM.**



# NEW CROSS GATE

TERMINUS POINT

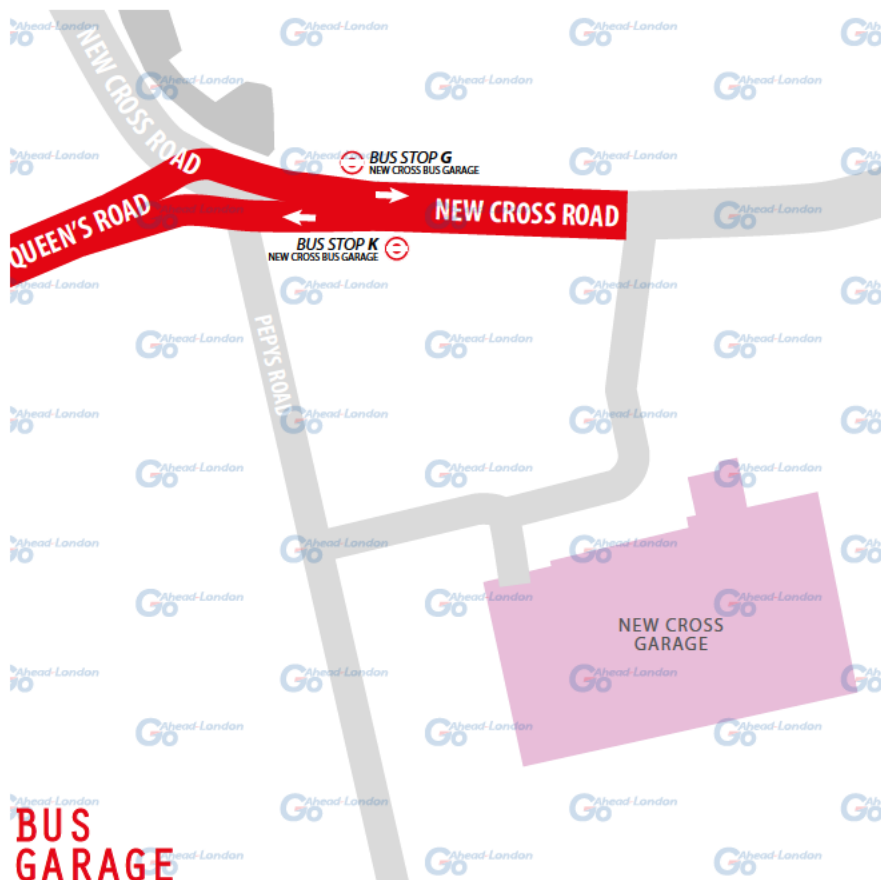
5

From New Cross. Proceed from New Cross Road via New Cross Bus Garage to stand. Set down on New Cross Road at **BUS STOP G**.

Towards New Cross. Depart via New Cross Bus Garage to New Cross Road. Pick up on New Cross Road at **BUS STOP K**.

Please adhere to the garage speed limit when driving through the garage and ensure your headlights are on at all times.

Private stand in New Cross Garage on south side of New Cross Road.  
**Blind display: NEW CROSS GATE.**



**BUS  
GARAGE**

# NEW CROSS GATE

ALTERNATIVE STAND IF ADVISED

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

Please use New Cross Garage to stand between 0800 to 1800  
Monday to Friday and 0900 to 1800 on Saturday and Sunday.  
Outside these times, please use Sainsbury's Access Road to turn.

The last and first bus stop remains the same. **Blind display: NEW CROSS GATE.**



# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **CARE & CAUTION | NEW CROSS GARAGE**

Drivers crossing from garage stand/stop line at the top. Watch for bus and driver movements and always stop at the stop line (crossing). Slope entering NX garage times 0800 to 1900 M-F / 0900 to 1800 weekends and bank holidays.

## **VOLUME OF VEHICLES | SLOPE ONTO NEW CROSS ROAD**

Volume of parked vehicles, cyclists and e-scooters. When leaving the garage, be aware of parked vehicles on the right hand side outside the Synagogue, particularly on Sundays which makes it difficult to see approaching traffic when you exit the garage into New Cross Road. Look out for cyclist and e-scooters.

## **VERY BUSY JUNCTION | NEW CROSS ROAD**

Hazardous left turn, pedestrians. Care and caution turning left out of the garage, watch out particularly for motorbikes and cyclists overtaking. Look out for pedestrians crossing the garage entry/exit gangway.

## **BUSY PEDESTRIAN AREA | NEW CROSS GARAGE BUS STOP**

Busy interchange area with high volumes of pedestrians running for buses. Care and caution. Maintain observation and low speed when approaching this area.

## **ROAD NARROWS | ERIANGER ROAD / QUEEN'S ROAD**

Road narrows due to Cycle Superhighway. Be aware of cyclists at this location as the road narrows remain behind them until it is safe to overtake.

## **FIRE STATION | QUEEN'S ROAD**

Give way to emergency vehicles exiting/entering the fire station.

## **ACCIDENT HOTSPOT | POMEROY STREET/QUEEN'S ROAD**

Bus lane at the lights ends and other traffic lane in the offside merges into one lane towards New Cross Garage. ACCIDENT HOTSPOT with vehicles on offside, check O/S mirror before proceeding. For vehicles on the O/S, give a hand signal if required to hold back vehicles and be prepared to give way.

## **NARROW ROAD | QUEEN'S ROAD STATION**

Islands in the middle of the road narrows, so only one vehicle can take the space. Keep back when cyclists are ahead as there is not enough room for both parties. Look out for pedestrians not using the crossing.



# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **MULTIPLE HAZARDS | HANOVER PARK / RYE LANE**

Keep headlights on and proceed with care and caution, particularly at weekends due to heavy pedestrian movement. Look out for cyclists. Change in road layout with new dropped kerbs and bus access only area. One-way bus only traffic and two-way cycle traffic. Keep headlights on and proceed with care and caution particularly at weekends due to heavy pedestrian/cycle movement. When turning right from Hanover Park onto Rye Lane, beware of cyclists jumping the red signal from the left into the pedestrian's area. Before completing the right turn, please make one final check for cyclists.

## **CYCLISTS | PECKHAM HILL JUNC PECKHAM HIGH ST**

Care and caution. Always maintain observation, maintain low speed when approaching this area. Look out for pedestrians and cyclists.

## **BOX JUNCTION | CAMBERWELL - DENMARK HILL JUNC**

Vehicles blocking box junction. Watch out for vehicles doing a u-turn to gain access to Denmark Hill (towards New Cross) and for vehicles stopping suddenly in the box junction due to heavy traffic at peak times. Be aware of cyclists and obey the 20-mph speed limit.

## **VOLUME OF PEDESTRIANS | CAMBERWELL NEW ROAD**

Heavy volume of pedestrian activity, especially during peak hours and school term. Drivers should exercise care and caution. Look out for cyclists. Always exercise care and caution when approaching the loading bay outside Tesco and be ready to stop for pedestrians attempting to cross the road. Look out for pedestrians that might not have noticed oncoming traffic when stepping onto the road.

## **CONTRAFLOW BUS LANE | KENNINGTON PARK**

Cycle Superhighway with contraflow lane ahead. Exercise extreme caution due to the road layout. Look out for pedestrians.

## **ROAD LAYOUT | HARLEYFORD STREET / OVAL**

The new road layout means that the bus lane now merges with normal traffic. New Cycle Superhighway. Exercise extreme caution due to the road layout. Look out for motorists and cyclists unfamiliar with the road layout.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **SCHOOL | ARCHBISHOP TENISON'S ACADEMY**

Heavy volume of pedestrian activity during peak hours and school term.

## **VOLUME OF PEDESTRIANS | OVAL CRICKET GROUND**

Exercise extreme caution when cricket is on due to excessive volume of pedestrians going to/from the game. Normal diversion may be implemented.

## **CYCLISTS | VAUXHALL ONE-WAY SYSTEM**

Harleyford Road into Vauxhall one-way system towards Queens Park. Cyclists moving across heading towards the Vauxhall Bus Station. Be aware of cyclists.

## **STOP LINE | VAUXHALL BUS STATION EXIT TOWARDS NX**

Stop line and cyclists. Be sure to stop at the stop line as vehicles approaching from the left have priority, lookout for cyclists.

## **MULTIPLE HAZARDS | VAUXHALL BUS STN EXIT TWDS NX**

Volume of pedestrians and tourists. Be aware of large volumes of pedestrians and tourists in the bus station, especially at peak times. After the last bus stop on Nine Elms Lane, go over to the third lane. Care and caution with traffic not giving right of way. Always observe the 20 mph speed limit. Be aware of all bus movements as the station has multiple entry/exit points.

## **ACCIDENT HOTSPOT | VAUXHALL BUS STN EXIT TWDS QP**

Exit and entry to bridge (north side) - Millbank / Grosvenor Road. Exit and entry to bridge narrows - ACCIDENT HOT SPOT When travelling N/B, be aware of vehicles on O/S and N/S, stay in bus lane and S/B be aware of vehicles on N/S. Check mirrors before committing to manoeuvre.

## **CAUTION | VAUXHALL BRIDGE / DRUMMOND GATE**

Vehicles in O/S lane wanting to turn left crossing over bus lane. The road was reduced due to Cycle Superhighway. Check O/S mirror for vehicles in the outside lane signalling to turn left. Look out for cyclists and pedestrian crossing.

## **TAXI MOVEMENTS | VAUXHALL BRIDGE ROAD**

Taxis pulling out in front of buses. Care and caution when moving onto Bridge Place. Be aware that the taxis may suddenly move in or out to pick up and set down passengers.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **VOLUME OF PEDESTRIANS | WILTON ROAD**

Beware of large volume of pedestrians near the bus station, especially at peak times. Look out for cyclists. Be aware of a large volume of pedestrians in the bus station especially at peak times.

## **MULTIPLE HAZARDS | TERMINUS PLACE [VICTORIA]**

Terminus Place reopened to buses and other users after a long term closure. Volume of pedestrians, buses, cyclists, tourists and e-scooters. Victoria Terminus Place was closed to traffic since approximately 2011, however normal bus traffic has resumed. Be aware of a large volume of pedestrians using the bus station especially at peak times. Some pedestrians might filter through traffic or buses and may not be familiar with the new layout of buses gaining access into the Bus Terminus. Look out for tourists and cyclists including e-scooters.

## **FIXED BARRIERS | NEATHOUSE PLACE**

Fixed barriers have the possibility to encourage pedestrians to walk into the main carriageway in Wilton Road. Maintain low speed and beware of pedestrians and be prepared to stop. The barriers may have been drifted further into the road. As a result, the road narrows causing confusion to pedestrians, encouraging them to walk towards the bus movement areas.

## **TURNING RIGHT | GROSVENOR GARDENS**

Turning right onto Grosvenor Gardens. Indicate right and be aware of traffic cutting in the offside to proceed ahead. Look out for cyclists and pedestrians.

## **ACCIDENT HOTSPOT | HYDE PARK CORNER**

This is an accident hot spot area. Cyclists, horse policy, pedestrians. Be aware of the volume of traffic on Hyde Park Corner as it has multiple lanes and vehicles often cut across lanes without warning. Look out for cyclists and pedestrians. Look out for horse-riders, reduce speed and be ready to stop suddenly.

## **ROAD LAYOUT | PARK LANE**

New road layout with shared use. New bus lane, cyclists and single file traffic. Speed limit is 20 mph. Keep to speed limit and look out for motorists unfamiliar with the new road layout. Look out for Cycle Superhighway.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **MULTIPLE LANES | MARBLE ARCH**

Be aware of the volume of traffic at Marble Arch as it has multiple lanes and vehicles often cut across lanes without warning.

## **MULTIPLE HAZARDS | EDGWARE ROAD**

Trixie mirrors, social distancing, people barriers, large volume of pedestrians. Take extra care during the peak hours. The road is narrow here due to social distancing. Use Trixie mirrors to check road positioning and clearance at this bus stop. Look out for pedestrian on the wrong side of peoples barrier.

## **ONCOMING TRAFFIC | SUSSEX GARDENS/PRAED STREET**

Buses have to use the outside lane from oncoming traffic in order to complete turn when approaching Paddington Station. Be aware of oncoming vehicles from the left before committing to manoeuvre.

## **BUSY PEDESTRIAN AREA | PADDINGTON STATION**

Busy interchange, on-going Crossrail works, large volumes of pedestrians, taxis, hotels, tourists. Extreme care and caution to be taken during peak hours due to the large volume of pedestrians. Watch out for mini-cabs doing u-turns.

## **GIVE WAY | EASTBOURNE TERRACE TWDS QP**

Vehicles approaching have priority turning right in front of the bus. Wait at give way lines for vehicles turning (they do not have to signal).

## **NARROW BUS LANE | EASTBOURNE TERRACE TWDS QP**

Caution when passing buses coming from the opposite direction. Towards NX - pedestrians walking in the middle of the road. Hold back behind pedestrians and sound horn if required to warn pedestrians of your presence.

## **INSUFFICIENT ROOM | CLEVELAND TERRACE**

Lane markings for two vehicles but insufficient room for a bus and car. Drivers must take both lanes and proceed with caution

## **TIGHT RIGHT TURN | BISHOP'S BRIDGE RD TWDS QP**

Be aware of traffic on the N/S. Be careful with the swing of the bus, ensure there is space for the bus to turn onto Porchester Road. Look out for pedestrians.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **HIGH RAISED KERB | ROYAL OAK STATION**

Width restriction. Proceed with caution and maintain good observation.

## **TIGHT LEFT TURN | PORCHESTER RD ONTO HARROW RD**

Take two lanes on Harrow Road. Proceed carefully with caution and maintain good observation.

## **UNPROTECTED ISLAND | HARROW RD / EDGWARE RD**

Unprotected island on Harrow Road. Pedestrians and cyclists. Proceed with caution as vehicles may obstruct the carriageway. Look out for cyclists and pedestrians not using the crossing.

## **TRAFFIC OVERTAKING | LORD HILL BRIDGE TWDS NX**

When leaving lights under the flyover, vehicles overtake trying to beat the bus. There is also concrete barriers in the middle of the road. Be aware of vehicles cutting across and let them go first. Use hand signal as an added indicator to hold vehicles back if required.

## **TIGHT LEFT TURN | BISHOP'S BRIDGE ROAD**

Very tight left turn. When positioning the vehicle to the right in order to turn left, causes a gap to open in the nearside. Check mirrors Look out for moving vehicles positioned on the inside lane.

## **LOW TREES | HARROW ROAD [QUEEN'S PARK]**

Suspended parking bays at times. Extreme care and caution due to low trees. Bus drivers must not drive over parking bays at any time.

## **PARKED VEHICLES | FERNHEAD ROAD**

Heavy parking both sides, narrowing the road. Proceed with caution and be prepared to give way.

## **PARKED VEHICLES | CLAREMONT ROAD**

Parked vehicles can make this a tricky road to get around, so proceed with caution. Bus stand - care and caution with uneven curb while stepping on/off the bus.

FULL RRA VIEWABLE UPON REQUEST. EXPIRY DATE: 22-12-2022



# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT**  
**FOR CYCLISTS**  
DRIVE SLOWLY

PARK FERRY  
VEHICLES WITHIN  
DESIGNATED  
AREAS

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

HYBRID BUSES  
ARE SILENT. BE  
**EXTRA CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**



AND THINK FIRST!



# OTHER INFORMATION

## CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:  
GIVE ACCURATE  
INFORMATION.  
WE'RE HERE  
TO ASSIST!

### ROUTE 36 | CURTAILMENT ABBREVIATIONS:

<b>QP</b>	Queen's Park, Claremont Road	<b>HRP</b>	Harrow Road
<b>PD</b>	Paddington	<b>MA</b>	Marble Arch, Tyburn
<b>HPC</b>	Hyde Park Corner	<b>VIC</b>	Victoria, Bus Station
<b>VX</b>	Vauxhall, Bus Station	<b>CWG</b>	Camberwell Garage
<b>PM</b>	Peckham, Bus Station	<b>NXG</b>	New Cross, Bus Garage

### FACILITIES | QUEEN'S PARK & NEW CROSS GARAGE

- **Queen's Park Station.** Toilets facilities inside the underground staff compound. [REDACTED]
- **New Cross Bus Garage.** Staff toilets and canteen inside the garage.

### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 1 second** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. *You should not use the radio whilst the vehicle is in motion.*

CODE  
GREEN

Call your garage for non-emergency, mechanical defects, help or advise

CODE  
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE  
RED

Call CentreComm for emergency services, passenger injury or assault

# THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

A series of horizontal dotted lines for writing notes, arranged in a repeating pattern across the page.